|  |  |
| --- | --- |
| Poslovno *ime /**Business name*:  |       |
| Matični broj /*Company reg.number*:  |       |
| PIB/*TIN*  |       |
| Adresa/*Address*: |       |
| Pravni osnov/*Legal basis:*  |       |
| Opis spornog odnosa / *Description of the disputable relation:*       |

**Napomena:**Ukoliko ne budete zadovoljni odgovorom JUBMES banke a.d. Beograd, možete se obratiti Narodnoj banci Srbije, Sektor za zaštitu korisnika finansijskih usluga na adresu:

***Note****: If you are not satisfied with the reply of JUBMES banka a.d. Beograd, you may contact the National Bank of Serbia, Department for Financial Consumer Protection at the address:*

* Nemanjina 17 11000 Beograd ili Poštanski fax 712, 11000 Beograd,/ Nemanjina 17, 11000 Beograd, or *P.O.BOX 712, 11000 Belgrade* ili/*or*
* elektronskim putem: preko web forme na početnoj stranici internet prezentacije NBS, deo: *Podnesite pritužbu/prigovoru na rad davaoca finansijskih usluga* / trough the web form on the homepage of the NBS website, part: *Submit a complaint about the work of a financial service provider.*

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|  |  |  |  |  |
| U Beogradu/*In Belgrade*,  |       | Godine/*year* |  |  | Pečat i potpis ovlašćenog lica/*Sealed and signed by the authorized person* |